# DO NOT CALL INSTRUCTIONS FOR ACCESSING & DOWNLOADING CONSUMER PHONE NUMBERS

**Step One:** Read all information posted on Realtors Only page of MLSLI.COM which can also be accessed by clicking on the LIBOR button on Stratus.

Search Reports CI	MA Contacts Financial Public Records Add / Edit Info Center	LIBOR Log Off
Info Center	Welcome Beth O Connor	Help
My Stratus	Current Tip: How to Use "Save Criteria As" and "Use Saved Criteria"	Info Center Options
<u>My Calendar</u> <u>MLS:LIBOR Events</u> <u>My E-mail</u> <u>My Personal Listings</u> <u>Change My Password</u>	News: - @mlslirealtor.com Email Upgraded - The Do Hot Call List Is How Available - Stratus Fax Attachment - Attach Documents To Your Listings - LIBOR General Membership Meeting - Wed Oct 29, 2003 - LONG ISLAND COMMERCIAL NETWORK - 10/28	Search Offices Search Members Education MLS Rules and FAQ MLS Activity Reports

After clicking on the LIBOR button on Stratus, you will be at the Realtors Only website as shown below:



**STEP 2:** Register Your Business (*Broker/Owners MUST register to be in compliance, Agents may register individually but can also access using the Broker/Owner's passwords*)

Go to the following website to begin the registration process:



C.	National Do	Not Call Registry
Hour		CREATE A PROFILE
Review/Upd	ATE PROFILE	An organization must have a profile to access telephone numbers in the National Registry. The steps required to accessing telephone numbers are:
SUBSCRIBE A	ND PAY	<ol> <li>Provide information about your organization, your organization's function, and about the organization's authorized representative. If you are adding a client that does not have a current Subscription Account Number (SAN) you must provide information about that client</li> </ol>
MANAGE CLIE	INTS	<ol> <li>Review the information to make sure it is correct.</li> </ol>
DOWNLOAD F	PHONE NUMBERS	3. Certify that your organization will comply with the requirements of the National Registry.
MORE INFORM	AATION	<ol> <li>Receive log-in information (organization ID, passwords).</li> <li>Receive amails and elick on the link in the amail to confirm your amail address is correct.</li> </ol>
PRIVACY AND		<ol> <li>Keceive emails and dick of the mix in the email to comminy our email address is correct.</li> <li>Log in with your organization ID and the Representative password.</li> </ol>
CONTACT HEL	p Desk	7. If you are a telemarketer or service provider, provide information about your clients. If your client does n have a current Subscription Account Number, you must create a profile for that client. If your client does a current Subscription Account Number (SAN), you must enter the SAN.
		8. Subscribe to the area codes you want.
		9. If a fee is owed, pay for your subscription.
		10. Wait for your subscription to be accepted.
		11. If your subscription is accepted, you will be assigned a Subscription Account Number.
		12. Then you may download your area code subscription lists or do an interactive phone number search.
		To create a profile, you must be your organization's authorized representative for the National Do Not Call Reg The responsibilities of an authorized representative are:
		<ul> <li><u>Certify</u> that your organization will comply with the requirements of the National Registry.</li> </ul>
		<ul> <li>Manage representative and downloader passwords.</li> </ul>
		<u>Pay for area codes</u> , if a fee is owed.
		<ul> <li>Serve as the point of contact when your organization submits requests for assistance to the Help Desk.</li> </ul>
		Serve as the point of contact for law concernent purposes.     Organization Information Enter information about your own on apization if this is your profile. If this is a client's profile, enter information about the client.
Enter	your	*Organization Name:
comp	any	*Address:
inform	mation	
		*City:
		*State: CHOOSE STATE  *Zip/Postal Code:
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If you do not have an		
FIN (Employor ID	(	*FIN: OP *CSN:
Number) you may use		
your Social Security #		The organization's <u>Employer Identification Number (EIN</u> ) is required. If your organization do not have an EIN, enter the <u>Social Security Number (SSN</u> ) of the owner/proprietor.
your social security $\pi$		Organization Telephone
		*Int'l Country 001 * Area Code/ *Local Number: NNN-NNN Code: NNN-NNN
All Realtors should register as "TM/SP w "Independent Access"	ith	C TM/SP with "Independent Access" C Seller
		Help with definitions TM - Telemarketer SP - Service Provider

	-	Enter information about your own organization if this is your profile. If this is a client's profile, enter informa about the <u>cli</u> ent. EXCEPT: Enter your Download email address, not your client's email address.
Realtors should		*First Name: *Last Name:
OT enter any		*Int'l Country Code: 001 *Area Code/Int'l. City Code:
nent mio.		*Local Number: Extension:
		*Rep. Email Address:
		* <u>Downloader</u> Email Address:
		Email messages will be sent separately to the Representative Email Address and to the Download Email Ad
		to confirm that they are correct. Open the emails and click on the link to send confirmation.
When all req completed, c	uired fields are lick on SUBMIT	SUBMIT RESET
reviewing all inf	ormation to be sure	e it is correct, click on CREATE PROFILE
Click the circle n	ext to Yes,	I agree and declare under penalty of perjury that the foregoing is true and correct
Yes, I agree		e de not agree
		e statements are punishable by fine and/or imprisonment. See 18 U.S.C. § 1001.
	1	
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	(	CERTIFY Click CERTIFY once, <i>wait</i> until you receive the completion form below
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	National	CERTIFY Click CERTIFY once, <i>wait</i> until you receive the completion form below
	Nationa Date Profile	CERTIFY Click CERTIFY once, <i>wait</i> until you receive the completion form below Do Not Call Registry CREATE A PROFILE - COMPLETE You successfully preated the profile for your organization on 10/27/2003 and rement to a safe place
	National DATE PROFILE	CERTIFY       Click CERTIFY once, wait until you receive the completion form below         Do Not Call Registry         CREATE A PROFILE - COMPLETE         You successfully created the profile for your organization on 10/27/2003 and some of the safe place.         Your Organization ID.
	Nationa Date Profile	CERTIFY       Click CERTIFY once, wait until you receive the completion form below         Do Not Call Registry         CREATE A PROFILE - COMPLETE         Vour Organization ID. Your Representative Password is Your Download Password is
	National Date Profile AND Pay ENTS	CERTIFY       Click CERTIFY once, wait until you receive the completion form below         Do Not Call Registry         CREATE A PROFILE - COMPLETE         Vour Organization ID.         Your Download Password is         Your Download Password is         Click here for an explaneation of the various passwords.
	National Date Profile AND Pay ENTS PHONE NUMBERS	CERTIFY       Click CERTIFY once, wait until you receive the completion form below         Do Not Call Registry         CRATE A PROFILE - COMPLETE         Vou successfully recated the profile for your organization on 10/27/2003 content in a safe place.         Vour Organization ID
	National Date Profile and Pay Ents Phone Numbers Emation	CERTIFY       Click CERTIFY once, wait util you receive the completion form below         Do Not Call Registry         CREATE A PROFILE - COMPLETE         Var Organization ID         Your Organization ID         Click here to an exponention of the various password is Your Download Password
	National Date Profile and Pay Ents Phone Numbers Mation D Security	CERTIFY   CICR CERTIFY once, wait using you receive the completion form below Description of the provide the completion of the completi

## **PRINT THIS PAGE!** AGENTS AND ADMINISTRATIVE STAFF CAN SHARE THESE PASSWORDS TO LOOK UP A PHONE NUMBER

## Long Island Board of Realtors, Inc. STEP 3: CONFIRM REGISTRATION E-MAIL

- Micros	all Outleek		
mail will arrive	<ul> <li>Feverites Doubs Actions Help</li> <li>X Dividenty Ovrient to All ND Forward</li> </ul>	Send/Regelve 👙 Find 🔠 🔯 Type a context to find 🕞	Type a quant
ickly to both	👽 Inbox 🖡		
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## **STEP 4: SUBSCRIBE AND CHOOSE AREA CODES** (Payment only required if you want to download more than 5 area codes.)

	Nation	al Do Not Call Registry
	Номе	PLEASE LOG IN FOR ACCESS TO THIS AREA OF THE NATIONAL DO NOT CALL REGISTRY
	REVIEW/LIPDATE PROFILE	
<	SUBSCRIBE AND PAY	Urganization ID:
	MANAGE CLIENTS	
	DOWNLOAD PHONE NUMBERS	• Representative C Divinloader
	More Information	
	PRIVACY AND SECURITY	CAUTION: Passwords
	CONTACT HELP DESK	ARE case-sensitive. Use Help Desk
		SHIFT for CAPS and
		CHARACTERS instead
		of CAPS LOCK

Номе	SUBSCRIBE AND PAY Click on SUBSCRIBE TO AREA CODES
REVIEW/UPDATE PROFILE	SUBSCRIBE TO AREA CODES
SUBSCRIBE AND PAY	select we are a code and system will <u>calculate the fee</u> you owe, if any.
MANALE STORE	required for payment. Once your payment is processed, you may access the list of registered to numbers in the area codes to which you have subscribed.
	CHECK STATUS
	Click this link to determine if your subscription has been accepted. If you have paid by electror transfer with a bank account ACH number, you must wait three business days following the su your payment information for acceptance. If you are an exempt organization, you must wait the subscription of the
	business days for acceptance while the FTC reviews your application.
PRIVACT AND SECORITY	<ul> <li>VIEW AREA CODES         Click this link to view the area codes to which your organization has subscribed. If you want to dient's area codes, dick the Manage Client's hutton on the left.     </li> </ul>
CONTACT HELP DESK	
National D	Do Not Call Registry
see	
leve	SUBSCRIBE TO AREA CODES
10ME	You most support the organization on whose behalf you are subscribing to the National Registry. If you
REVIEW/UPDATE PROFILE	are subscribing for a client, you must select the client's name from the pull-down list. Then, select the you need.
SUBSCRIBE AND PAY	The fees for the area codes will be displayed. If you are subscribing to more than five area codes, you pay for them by credit card or electronic funds transfer (direct debit) from a bank account. IMPORTANT
MANAGE CLIENTS	use only a U.S. credit card or bank account. The payment Web site Pay.Gov does not accept intern credit cards or bank account numbers.
OOWNLOAD PHONE NUMBERS	No fees are charged for exempt organizations or for access to five or fewer area codes.
ORE INFORMATION	You may also use this page to add new area codes during the Annu Select My Organiz
RIVACY AND SECURITY	STEP 1: START SUBSCRIPTION
CONTACT HELP DESK	Subscribe for:     Organization
	C My Client No Client Area Codes by Area
	C All Area Codes in the US - Fee: \$7,375 Code Number
	C Area Codes by State - Fee: \$25 Per Area Code over 5 • Area Codes by Area Code Number - Fee: \$25 Per Area Code ov Thom SIID MIT
	SUBMIT
National	Do Not Call Registry
Номе	SUBSCRIBE TO AREA LINES
REVIEW/UPDATE PROFILE	Please choose the area was you would like to subscribe to and click Continue. Only the area codes
SUBSCRIBE AND PAY	have not previously subscribed to will be listed below.
MANAGE CLIENTS	$\square$ 201 $\square$ 202 $\square$ 203 $\square$ 205 Check off the boxes for
DOWNLOAD PHONE NUMBERS	$\square \square $
More Information	$\square \square $
PRIVACY AND SECURITY	$\square 254 \square 256 \square 260 \square 262 $ no charge.
Contact Help Desk	
	□975 □978 □979 □980 □984 □985 □989

Nationa	al Do Not Call Registry	
HOME REVIEW/UPDATE PROFILE	SUBSCRIPT TO MEET CODES STEP 3: CONFIRM YOUR ORDER Orgenwarting Name: Theorem a Oconnor, DDS	Review your selection of area codes. If correct, click on continue
SUBSCRIBE AND PAY	Your subscription will consist of the 1 area codes Click on Continue for the next step or Change to	: listed below. go back and revise your selection.
DOWNLOAD PHONE NUMBERS		631
PRIVACY AND SECURITY	Сонтиче	
National Do	Not Call Registry	Log
Номе	SUBSCRIBE TO AREA CODES	
REVIEW/UPDATE PROFILE	STEP 4: SUBSCRIPTION COMPLETE Date: 10/27/2003	
SUBSCRIBE AND PAY	Organization Name: Organiza	ation ID:
MANAGE CLIENTS	No payment is sequined. Blocks event this page for your n	Print your Subscription
DOWNLOAD PHONE NUMBERS	You may use the interior interior interior in the numbers for with the second s	Account Number
More Information		
PRIVACY AND SECURITY	в	ACK
Concernent Hand Danie	1	

## **STEP 5: USING THE INTERACTIVE PH# SEARCH**

Click on the National Do	) Not Call Registry Log O
Download	
Phone Numbers	DOWNLOAD PHONE NUMBERS
Button	Use this page to download registered telephone numbers for your authorized Subscription Account Number.
SUBSCRIBE AND PAY	DOWNLOAD FULL LIST The lists are available to you only once a day and are updated daily at 8:00 a.m. Eastern time. These lists include every telephone number on the National Registry in each area code to which you have subscribed
DOWNLOAD PHONE NUMBERS	DOWNLOAD CHANGE LIST Download lists of telephone numbers that have been added to and deleted from the National Registry sin your last download. The list is custom-prepared for you, and an email is sent when the list is ready. This w take 24 hours or less. Click on the link in the email to download the list.
NUM	INTERACTIVE PHONE NUMBER SEARCH Enter op to 10
11 <b>n</b>	To use the interactive phone number search, click on the link from the "Download Phone Numbers" page.

	National D	o Not Call Registry	
Номе			
Review/Update	e Profile	Enter an area code and up to 10 phone numbers in the boxes below. Then click Submit. After the result displayed, you may clear the screen and enter new numbers by clicking Reset.	
	Dav	Remember: You may enter only those area codes that are valid for:	
SUBSCRIBE AND		Subscription Account Number ( ) (expiration date: 10/1/2004).	
MANAGE CLIENTS	s	Area Cove :	
DOWNLOAD PHO	INE NUMBERS	Phone Number(s):	
More Informat	ION	numbers you	
Dorwson two Cr		want to check	
PRIVALY AND SE	ECURITY		
CONTACT HELP D	)ESK		
		I am authorized to certify and do so certify on behalf of my Organization, as well as any Clients for whi	
		Organization is accessing the National Do Not Call Registry:	
		<ol> <li>that I have reviewed the Federal Trade Commission's amended Telemarketing Sales Rule, 16 CF 310, and the Federal Communication Commission's Rules and Regulations Implementing the Tele</li> </ol>	
ſ		See, e.g., 16 C.F.R. 5, 310.4(b)(1), (b)(2), 310.8(e); see also 47 C.F.R. 64.1200.	
	Click on "Yes	S, I • • Yes, I agree and declare under penalty of perjury that the foregoing is true and correct	
	Then	C No. I do not agree	
	Click on SUE	3MIT_willful false statements are punishable by fine and/or imprisonment. See 18 U.S.C. § 1001.	
Ma	tional Do N	let Call Registry	
		ior call Registry	
		Lug U	
Томе	1	INTERACTIVE PHONE NUMBER SEARCH	
		Enter an area code and up to 10 phone numbers in the boxes below. Then click Submit. After the results are	
CEVIEW/OPDATE PRO	JFILE (	Remember: You may clear the screen and encer new hombers by clocking reset.	
UBSCRIBE AND PAY		Subscription Account Number 24430-947183 (expiration date:10/1/2004).	
MANAGE CLIENTS			
DOWNLOAD PHONE N	Area Code : 631		
		Not Registered	
IORE INFORMATION			
RIVACY AND SECURI	ТҮ		
CONTACT HELP DESK			

# Step 6: How to Download the FULL list of consumers on DO NOT CALL in your area code

National Do	D Not Call Registry
HOME REVIEW/UPDATE PROFILE SUBSCRIBE AND PAY MANAGE CLIENTS DOWNLOAD PHONE NUMBERS MORE INFORMATION PRIVACY AND SECURITY	<ul> <li>DOWNLOAD PHONE NUMBERS Use this name to download registered telephone num         <pre>             Lick on the link to "Download Full             List"             List"             Download Full List             The lists are available to the unit only once a day and are updated daily at 8:00 a.m. Eastern time. These lists             include every telephone number on the National Registry in each area code to which you have subscribed.             Download Change List             Download lists of telephone numbers that have been added to and deleted from the National Registry since             your last download. The list is custom-prepared for you, and an email is sent when the list is ready. This will             take 24 hours or less. Click on the link in the email to download the list.             Interactive Phone Number Search             Enter up to 10 phone numbers in a single area code to determine if they are registered.             Review Important Information about file formats and downloading.         </pre></li></ul>
HOME REVIEW/UPDATE PROFILE SUBSCRIBE AND PAY	Log Out         DOWNLOAD FULL LIST         You chose to download all registered phone numbers for SAN: 24430-947183.         The steps are:         1. Choose a download format         2. Certify Compliance
MANAGE CLIENTS DOWNLOAD PHONE NUMBERS MORE INFORMATION PRIVACY AND SECURITY	<ul> <li>3. Click Begin</li> <li>4. A dialog box will take you through the download process</li> <li>Review Important Information about file formats and downloading.</li> <li>Step 1. Select Download format:</li> <li>Important Text File</li> <li>Imp</li></ul>
	Stop 2 Cartify unless otherwise authorized by law.
To begin download, clicl "Yes, I agree then click on BEGIN ————	k On g., 16 C.F.R. § 310.4(b)(1), (b)(2), 310.8(e); see also 47 C.F.R. 64.1200.   Yes, I agree and declare under penalty of perjury that the foregoing is true and correct   No, I do not agree  Willful false statements are punishable by fine and/or imprisonment. See 18 U.S.C. § 1001.
L	Step 3. Click Begin BEGIN





	👰 WinZip - EXAMP	LE.ZIP			
Find the file just downloaded. Unzip with a program like WinZip. Click on Extract and save the file in a convenient location	File Actions Optio	ns Help Favorites Add Modified 7/6/1998 2:53 PM 2/29/1996 12:00 . 2/29/1996 12:00 .	Extract 5/2 	View CheckOut Ratio Packed 40% 419 35% 429 31% 183	Wizard Path
	Selected 0 files, 0 byt	es Tota	al 3 files, 2KB		<b>)</b> ) //.

Extract the file to a folder or the desktop.

Open Wordpad, Notepad, or Word.

Go to FILE, Open, File type ALL FILES

**Double click on your phone list.** 

Phone numbers will appear on your document.

Save the file WITH THE CURRENT DATE

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Use Edit, FIND to look up any one phone number

### Accessing the "Do-Not-Call" Registry

Below is a brief overview of the registration process for the new "Do -Not-Call" registry ("Registry") created by the federal government. The Registry will contain the telephone numbers of consumers who, by registering their telephone number(s), have made it illegal for callers making a "telephone solicitation" to call them. A "telephone solicitation" is defined as "a telephone call or message for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services, which is transmitted to any person" and covers the cold-calling activities of a real estate professionals.

#### A. Timing

The FCC and FTC will begin enforcing the new requirements on October 1, 2003. The Registry is now available for downloading. A telemarketer needs to update its list at least every three (3) months.

### **B.** Registration Process

The Registry is available here: https://telemarketing.donotcall.gov/.

Once you have reached the Registry home page, the next step is to begin the registration process by creating a profile for your company or organization (registration link is at the bottom of the page).

There are three ways to register your organization. First, you can register your own organization (registering in this manner will not limit your ability to later allow another entity to conduct telemarketing on your behalf). Second, you can have a third party register your organization. Finally, exempt charitable organizations can register and receive access to the Registry (even though they are otherwise exempt from the Do-Not-Call requirements), in order to avoid calling numbers listed in the Registry.

After you have determined how you would like to register your organization, you will create a profile for your organization. In creating the "Profile", you will need all of the contact information for the organization as well as its Employer Identification number or, if no such number exists, the owner/proprietor's own Social Security number. The party completing the registration will then need to provide information for the organization's "Authorized Representative."

The Authorized Representative controls the organization's access to the Registry. The "Authorized Representative" selects the area codes which the organization will download. The Authorized Representative must provide an email address as well as an email address for the "Downloader". The Downloader is the person who will be responsible for downloading the selected area codes. The Authorized Representative and the Downloader can be the same person, and the email addresses can be the same. The Downloader password could also be shared by more than one employee of the organization. Once you have submitted this information, an email will be sent to both addresses, which needs to be clicked for confirmation by both recipients.

Following your submission of your organization's registration information, you will receive your organization's ID as well as the Authorized Representative's password and the Downloader's password. You will want to store these in a secure location, as this information is needed to access the Registry. To change the password(s), click the "Review/Update Profile" button. Only the Authorized Representative can change the passwords.

#### C. Selecting Area Codes

The next step is selecting the area codes you would like to download. The first five area codes are free, and thereafter you pay \$25/area code. You are given three options when selecting area codes: 1. All area codes in United States (cost- \$7,375); 2. All Area Codes by State (meaning you will receive all of the area codes for a particular state); or, 3. Area Code by Area Code Number (allows you select specific area codes that you would like to download). Only the organization's Authorized Representative can select which area codes can be downloaded.

Once the area codes have been selected (and paid for, if more than five (5) were selected), they can be downloaded. Note that subscriptions to the Registry only last for a year, and so will be need to renewed annually and so any subscription fees for more than five (5) area codes will need to be paid on an annual basis. Obtaining additional area codes following your organization's registration will cost \$25/area code during the first six (6) months after your registration, and then cost \$15/area code during the final six months of your registration. Payment can be made via credit card or electronic fund transfer.

### D. Downloading Area Codes

After clicking the "Download" button on the site's navigation bar, you will be presented with three options. The first option is "Download Full List", which allows you to download the whole list for the area code(s) you have selected for download. You can only download an entire area code list once in a 24-hour period.

There are two file formats you can download the list in: Flat Text (which contains only the data) or XML Tagged File (which contains data as well as data fields). The XML format will only be useful if you are downloading your list into a specific database.

Telephone numbers are listed in numeric order. The files are in a zip format, so you will need "unzip" the files in order to download. Two common types of software used for unzipping files are WinZip (<u>www.winzip.com</u>) and PKZIP (<u>www.pkware.com</u>). Both sites contain instructions for unzipping files. After unzipping the files, you will open the Flat Text files into Note Pad or Word Pad (as noted, the XML format should only be selected if you are using an appropriately coded database).

Another option on the Download page is "Download Change List." Using this option will create a list of changes to an area code list since your last download. You will receive an email with a link to the custom-prepared list once it is ready. This list is supposed to be ready within 24 hours from request.

Finally, you can look up telephone numbers via an interactive phone number search. You will be able to check up to ten (10) numbers at a time to see if they are in the Registry. Of course, to use this feature, the numbers will have to be in the area codes you have selected for downloading. The search will come back "Registered" or "Not Registered". You can search up to a 100 numbers per search session. This search option is probably the most useful for an organization that engages in limited cold -calling (like a small real estate brokerage office).

### E. Help Desk

If you have any problems, there is a help desk whose hours are 8 AM- 8 PM Eastern Time, M-F (except holidays). The help desk only responds to email, and the email address is: rm -FTChelp@ems.att.com. Click the "Contact Help Desk" icon for more information.

Source: NAR - realtor.org